

Hotel Self-Service, The Next Big Thing!

Enhance Your Hotel Guest Experience with the Option of Self-Service

Traditional Experience: No Option for Self-Service

Upsell profits are not maximized

Guests may have to wait in long lines

Staff/guest engagement is restricted to the front desk

Doesn't consider what works best for the guest's experience



Mobile Self-Service

Allows guests to make requests before arrival

Guests can check-in and check-out on any device, anywhere

Provides guests with option for early check-in or late check-out

Allows guests to avoid long lines

Guests receive notification for option to upgrade

Provides guests a choice in service

Self-Service Station

Allows guests to self check-in and check-out in lobby

Guests can retrieve key from key dispenser

THE NEW WAY... TO HOTEL!

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