

HOW TO BECOME A HOTEL MANAGER



What do hotel general managers do?



Oversee the operation of hotels, motels, and other lodging establishments

Reservations and Reception Desk Management

Housekeeping and Janitorial Services

Safety and Security

Marketing, Advertising and Public Relations

Catering and Food Services

Financial Management

What is the work environment like?

-It is not uncommon for hotel managers to work more than 40 hours a week and a variety of shifts

What educational background may be needed?

-Large upscale establishments may require a masters degree while smaller establishments may require an associates degree or a certification

What Qualities Should a Hotel Manager Have?

Highly detail-oriented



Able to communicate effectively

Grace under pressure



Excellent problem-solving skills