

# Hospitality in the Vacation Rental Industry

## Bedroom



**Beds**  
For King, Queen and Full beds, 69% of hosts provide four pillows.



**Pillows**  
Over 75% of hosts use polyester-filled pillows, the remainder use feather and other materials.



**Sheets**  
More than 3/4 hosts use white bed sheets at their property.

## Bathroom



**Toilet Rolls**  
Two thirds of hosts leave a minimum of 3 toilet rolls in each bathroom.



**Towel Sets**  
63% of hosts provide two towel sets per guest, while 32.5% provide one or one and a half.



**Bath Towels**  
68% of hosts use white bath towels at their vacation rental.



## Kitchen



**Sponge & Dish Soap**  
Over 2/3 hosts provide a brand new sponge and dish soap for incoming guests.



**Paper Towels**  
44% of hosts leave one roll of paper towels per guest, and 52% provide two or more.



**Welcome Basket**  
57% of hosts provide a welcome basket with goodies on arrival.

## Cleaning



**Windows**  
On average, almost half get their windows washed (inside and out) at least twice per year.



**Carpets**  
41% get carpets professionally cleaned a minimum of twice per year, while 58% do this annually.



**BBQ**  
42% of hosts will deep clean their BBQ grill twice per year, but just over 1/4 only do this once.