

# Hospitality Management

## Everything You Need to Know



Hospitality management is a broad field that involves overseeing the day-to-day administrative, operational and commercial activities of businesses in the hospitality industry. As opposed to the more narrowly focused "hotel management", hospitality management is an umbrella term that covers various industries such as food and beverage, travel and accommodation and event management.

## Career paths in hospitality management

A background in hospitality management may open a variety of job opportunities. Here are some of the career paths you can take.



Hotel general manager

Hotel general managers use business, management, and interpersonal skills to oversee the day-to-day operations of a hotel, motel, lodge, inn, or resort.



Property operations manager

As a property operations manager, you'll conduct regular inspections on properties such as resorts or hotels. Inspections help ensure that the property's appearance is up to standard and that all parts of the property are operating normally.



Restaurant manager

Restaurant managers perform all the tasks that ensure a restaurant runs smoothly.



Front office manager

Front office managers are responsible for the operation of a front office. In the hospitality industry, this might be the front office of a hotel, a casino, an event company, or an eco-adventure business.



Director of housekeeping

A director of housekeeping is in charge of the housekeeping department in a business that provides lodging like a hotel or resort.



Hotel marketing manager

As a marketing manager of a hotel, you're responsible for maximizing profits by boosting customer awareness and satisfaction.

## What skills do you need to work in hospitality management?



Workplace skills



Technical skills

If you're interested in being a general manager, front office manager, or marketing manager in a hotel, check out this hotel management specialization offered by [Matthew Polytechnic College Foundation](#).

