



THE BASICS OF HOTEL SECURITY

Properties of all sizes and types should have these basics in place:



Patch your computer systems and applications as soon as new updates come out.



Physically secure computers, tablets, mobile devices, etc. so someone can't just walk off with them.



Provide security awareness training to your staff, educating them about how to detect and prevent security attacks.

PASSWORDS, PASSWORDS, PASSWORDS!



Do not write passwords down!

Make sure employees are not writing usernames/passwords down, especially not in places where guests or other people might find and be able to use them.

Use unique passwords for each account.

Otherwise, an attacker could phish/steal your email username and password, and then try the same credentials on your PMS and other devices.

Consider using a password manager.

For an added layer of protection, generate random passwords for each site that are secured by a long, strong master password + multi-factor authentication.

Use two-factor/multi-factor authentication wherever possible.